

Parent Role:

The term “parent” refers to parents and guardians of skaters.

Parents and their skaters will follow the Club’s [MSC Ice Etiquette Rules](#) or they will be asked to leave the ice rink.

The parent is a member of MSC with full voting rights from the date of registration until August 31 of the current skating season.

Skaters are not permitted on the ice without an MSC Coach present.

Communications:

MSC uses its website, www.mississaugafsc.com, and email info@mississaugafsc.com to communicate important information to its parent members. It is the responsibility of each member to ensure that the Club has the correct email on file and to regularly check the website and email for updates. Members may update their email subscription preferences at any time by logging in to their profile under ‘My Account’, ‘Communication Preferences’ and clicking the ‘Update’ button. **If a member chooses to opt out of electronic communications from MSC, they acknowledge that they may not receive any important communications regarding Club activities and notices regarding program information.**

Payment Policy:

Payments are to be made by Visa or Mastercard credit card in Uplifter.

The Skate Canada membership fee is payable at registration. This fee is charged *once per year* and covers Skate Canada membership and insurance for the period September 1 – August 31.

The Skate Ontario Lottery Booklet is a fundraiser for MSC and will be physically distributed following registration at the CanSkate table.

If a skater is not a resident of Mississauga, a non-resident fee is charged *once per year* as per the City of Mississauga policy.

Pro-rating of session fees begins after the CanSkate session start date.

Program fees may be paid in full at registration, or by installments, as follows:

- For Fall: 50% of Fall program fee, administration fee, Skate Canada fee, Skate Ontario Lottery Booklet and non-resident fee (if applicable). The balance of program fee is due on November 15, 2023.

- For Winter: 50% of Winter program fees, administration fee, and the following fees *if not* a returning Fall registrant: Skate Canada fee, Skate Ontario Lottery Booklet and non-resident fee (if applicable). The balance of program fee is due on February 15, 2024.
- For Spring: 100% of Spring program fee, administration fee, and the following fees *if not* a returning Fall/ Winter registrant: Skate Canada fee and non-resident fee (if applicable).

It is the responsibility of the member to ensure that the credit card on file for installment payments is valid, as a processing fee will be charged for declined payment. ***In order to update or change credit card information, please contact Club Registrar at info@mississaugafsc.com.***

Registration for programs closes three (3) weeks before the end date of session.

Fee Policy:

The fees for the 2023-2024 season are as follows:

Skate Canada Fee (includes insurance)	\$59
Administration Fee	\$10
Non-Mississauga Resident Fee	\$60
Skate Ontario Lottery Booklet	\$40
Change Session Fee	\$25
Declined Payment Processing Fee	\$25
NSF Cheque Fee	\$45
Withdrawal Fee	\$25

Refund and Credit Policy:

Please email request to Club Registrar at info@mississaugafsc.com and allow up to 2 weeks for processing:

Before sessions commence: **Refund** consists of repayment of session fee(s) plus Skate Canada fee, non-resident fee (if applicable), and Skate Ontario Lottery Booklet less the administration and withdrawal fees. Refunds will be issued onto the credit card used to complete the initial registration.

Up to and including the fourth class: **Refund** will be given for prorated session fee(s) and Skate Ontario Lottery Booklet less Skate Canada fee, less non-resident fee (if applicable), and less administration and withdrawal fees. Prorated session fee(s) will be calculated from the date of the written (emailed) notice. Credit is not provided for unattended classes or registrations occurring after the session start date.

After fourth class: **Credit** will be given for prorated session fee(s) less Skate Canada fee, less non-resident fee (if applicable), less Skate Ontario Lottery Booklet, less administration and withdrawal fees. Prorated session fee(s) will be calculated from the date of written (emailed) notice. Credit is not provided for unattended classes or registrations occurring after the session start date. **NO refunds.**

***Credits** will be posted to the member's account with MSC. They may be used for any family member residing at the same physical address within one year of the issue date of the credit.*

Adding/ Changing A Session:

If you wish to **add** a session, fees for the added session must be paid before the skater can participate in the program. The session can be added by registering online, and is available only if space permits on that session.

If you wish to **change** a session after registration, the difference in program fee plus a session change fee must be paid before the skater can switch sessions as space permits on the new session. **Please email request to Club Registrar at info@mississaugafsc.com.**

Missed Sessions:

A skater CANNOT attend a different session on a different day/at a different time to make up for a missed session.

NO refunds or credits will be issued for missed sessions.

Helmets:

CSA approved hockey helmets are mandatory for all CanSkaters (including Adults) up to and including Stage 5. Skaters attending a Club family skate must wear a CSA approved hockey helmet if they have not passed CanSkate stage 5. Skaters not abiding by these rules will be asked to leave the ice by a Coach.

Ice Changes:

The Club reserves the right to:

- Change rinks and times of sessions as necessary when requested by the City of Mississauga.
- Cancel a session due insufficient enrollment.
- Limit the number of skaters on each session.
- MSC cannot make up a class or provide a refund if there is a session cancellation due to severe weather or other circumstances beyond the control of MSC.
- Cancel skating if the City of Mississauga closes the arena facility.